Hazeldene House Limited

# Instruction to your bank or building society to pay by Direct Debit

**Please fill in the whole form using a ball point pen and send it to:**

Hazeldene House Limited
Romford Road
Pembury
Tunbridge Wells
Kent
TN2 4AY

**Service user number**

| 8 | 1 | 7 | 8 | 7 | 6 |
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**Name(s) of account holder(s)**

**Reference**

**Instruction to your bank or building society**
Please pay Hazeldene House Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Hazeldene House Limited and, if so, details will be passed electronically to my bank/building society.

**Bank/building society account number**

**Branch sort code**

**Name and full postal address of your bank or building society**

To: The Manager Bank/building society

Address

Postcode

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

DDI2

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Hazeldene House Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Hazeldene House Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Hazeldene House Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Hazeldene House Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.